

April 27, 2012

To Whom It May Concern,

Celeste Goodwin has been a frequent keynote speaker at the monthly class that I teach, "Re-Igniting the Spirit of Caring". The class is for healthcare providers to reconnect their passion for care giving and to relate to their patients/families. The highlight of the three day class is on the second day; that's when former patients or family members are invited to attend the class and share what their experience was like in the hospital; what caring felt like. My student's lives are changed after hearing the stories from patients and their families. Celeste has been that family member many times. When she shares her life story with my students, she has changed their lives.

Celeste speaks from her heart/life experiences. She builds a bridge of understanding that allows the audience to envision what she is sharing. Her motivation as a speaker is to share her experience and educate her audience; to empower them with knowledge that could potentially save a child's life. She has credibility as a speaker because she has researched and educated herself on her child's health condition; she is now considered a subject matter expert. Her topics that addressed during my class are centered on the patient and family. How an illness/disease process impacts the patient and family and how healthcare providers can enable them to make the best out of their experiences. Celeste is a role model of how to be a patient advocate. Celeste has also spoken at a Baton Rouge District Nurses Association meeting, sharing her knowledge with BRDNA members and student nurses from several area nursing schools.

Celeste's presentation style is relaxed, confident, articulate and organized. She invites the audience to join her on a journey that will impact their lives. She encourages participation and is very interactive; making adjustments in her presentation for her audiences' age and experience. She is savvy and responds to the nuances of the class.

I highly recommend Celeste as a speaker, an advocate and a person whose passion is to change the world, a little bit at a time!



Tina Stallings MSN, RN-C Operational Excellence Coordinator
St. Elizabeth Hospital

tina.stallings@steh.com *St. Elizabeth Hospital -- Heal the Body; Touch the Soul*